

Dear guest;

In case you request for our guest, residing abroad, Covid-19 / PCR test is provided between 09:00 - 17:00 against payment at our contractual healthcare institution or at the airport through test centres. with which we have concluded a contract, comes to our facility at the prescribed time and healthcare teams t sample in sampling room .

PCR is a diagnostic test. It is conducted in order to reveal identity of the virus in the body, during coronavirus process. The Test is able to determine the presence of the virus in the body, as well as the antibodies that the body produces in response to infection. In PCR tests, a swab sample is taken from nose or throat via a thin cotton bud. PCR results are available 24 later on the address www.enabiz.gov.tr at window "covid test results"" in PDF format.

If you are obliged to have covid-19 test to return to your country of origin, we kindly ask you to request for covid-19 test minimum 48 hours prior to your c/out date so as not to experience delays or density by taking in the account the test results and waiting period.

If your test result is positive, we kindly request you to contact our facility administration immediately, in case you are at the hotel; or to contact information office immediately in case you are at the airport.

Places, where you can get Covid-19 test and contact lists are given below.

ANTALYA PROVINCIAL HEALTH DIRECTORATE PUBLIC HEALTH LABORATORY	+90242 320 60 00	Hüsnü Karakaş Mh. Kepez Devlet Hastanesi Yerleşkesi (Kepez State Hospital Campus) Kepez/ANTALYA	250TRY
MEDICAL MICROBIOLOGY LABORATORY OF ANTALYA EDUCATIONAL RESEARCH HOSPITAL	+90242 249 44 00	Varlık Mh. Kazım Karabekir Cad. Muratpaşa /ANTALYA	250 TRY
AKDENİZ UNIVERSITY MEDICAL FACULTY HOSPITAL CENTRAL LABORATORY	+90242 249 60 00	Dumlupınar Bulv. Akdeniz Üniversitesi Tıp Fakültesi Hastanesi (Akdeniz University Medical Faculty Hospital) No:55 Konyaaltı/ANTALYA	250 TRY
AIRPORT-TEST CENTRE 24/7	+90242 315 17 99	Antalya Airport	30 EURO



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The following are the measures taken by our accommodation facility regarding COVID-19;

1. All our areas are arranged for the social distance which is 1.5 meters.
2. All of our general areas contain alcohol-based hand antiseptic/ disinfectant approved by the Ministry of Health.
3. Protective clothing and equipment and masks are available at the entrance of the facility..
4. The guests are informed about their location within the last 14 days, their chronic condition if any, and whether they have had COVID-19, and these informations are recorded..
5. Isolation areas have been identified within the hotel in case of emergency (in case of symptom or suspicious case). Our patient guests can stay in our facility for the duration of the stay.
6. Disinfection processes are carried out after each guest-use of all our fields and all materials-equipment that are contacted or contacted.
7. Temperature measurements are recorded and monitored at Guest, staff and visitor entrances..
8. People who live in the same room (family, etc.) are considered as a group.
9. Information schemes prepared in 3 languages have been put up to our personnel areas and general areas regarding Covid-19 and hygiene practices.
10. The rooms are made to be single-use (shampoo, soap, shower cap, cup) and the restaurant to be single-use salt shaker, pepper shaker.
11. Cleaning applications are carried out in all our units and these applications are recorded and verified.
12. All our employees who work in our facility have NGO approved hygiene training certificate.
13. All of our employees are trained on the plans and protocols related to COVID - 19.
14. Emergency Response Plan is prepared in case of a patient, symptom or suspicious case is identified and information is given to the Ministry of Health 184 Coronavirus Advisory line and the Provincial Directorate of Agriculture and Forestry in accordance with this plan.
15. The information of the persons and institutions to be reached for emergency situations has been shared with the necessary places and media.
16. Waste bins with grey caps have been placed in the personnel areas and customer guests' public areas and it is stated that these bins are only for materials such as masks and gloves..



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Covid-19 hygiene measures and practices within the scope of our guests must comply with the rules;

1. The social distance rule 1.5 meters should be followed in the accommodation facility areas..
2. Attention should be given to hand hygiene, hands should be washed with water and normal soap for at least 20 seconds.
3. Close contact such as handshake hug should be avoided.
4. During coughing and sneezing, the mouth and nose should be covered with disposable tissue. If there is no disposable tissue, the inside of the elbow should be used.
5. The social distance rule in the areas of use is set at 1.5 meters, this requirement is not required for our guests staying in the same room.
6. The distance between the tables in the restaurant is 1.5 meters, the side-by-side chairs are 60 cm, the distance between the seats in the lobby area is 60 cm.
7. In order to maintain social distance in places where rows may occur, ground marking has been made and ground markings must be followed. Please do not change the location of the tables and sunbeds.
8. If you have symptoms associated with Covid-19, such as fever, cough, shortness of breath, you should contact the reception desk by dialing "220" from the room phone.
9. During the day, temperature measurements of our guests are carried out for verification purposes at the entrance of the restaurant.
10. During the day, fire measurements of our guests are carried out for verification purposes at the entrance of the restaurant.
11. wearing masks in public areas is mandatory
12. In order to maintain social distance, the maximum number of people in the common areas of our hotel is defined in the entrances. Our guests are required to comply with their maximum capacity.
13. For the health of all of us, the rules must be followed.
14. please leave the balcony doors and windows open for air conditioning when leaving the room.
15. If you are diagnosed with COVID-19 and are determined by the health care provider that you do not need hospital treatment, you are required to stay in the isolation rooms designated in our hotel, including the same family members or persons you are staying with, and you are not allowed to leave the room during your stay at our facility.